








PASSPORT PROGRAM BULLETIN

June 2021



The purpose of this bulletin is to ensure that everyone has accurate, up-to-date information related to the Passport Program. The Ministry of Children, Community and Social Services (MCCSS) funds the Passport Program. The Community Services Coordination Network (CSCN) is the Passport Agency in South Western Ontario. Your Passport Coordinator at CSCN continues to be your point of contact for all things related to the Passport Program.

-  The amount of Passport funding you receive has not changed. It remains in place for the period April 1, 2021 to March 31, 2022. You are not required to re-apply
-  The temporarily expanded Passport Guidelines remain in place. No end-date has been identified by the government. For additional details regarding the expanded Guidelines please visit the CSCN website www.cscn.on.ca/Passport and/or the MCCSS website www.mcscs.on.ca/eng/passport
-  The \$3.00 per hour Temporary Wage Enhancement for Support Workers will continue until **August 23, 2021**. All support hours purchased between October 1, 2020 and August 23, 2021 are eligible. All claims including these hours must be submitted by August 31, 2021. **Please continue to check the CSCN website for future updates**
-  Any Passport claims not yet submitted for the period ending March 31, 2021, should be submitted as soon as possible
-  PassportONE is responsible for receiving Passport claims and processing reimbursement. PassportONE has indicated that timelines for processing Passport claims can be as long as 4 to 8 weeks. CSCN has no control over these delays
-  PassportONE has developed an on-line claims submission tool called "**EClaim**". PassportONE indicates that submitting claims using this system may result in quicker processing times. Check our website for further information
-  The Passport Program Guidelines are being updated, the changes will be effective on **September 1, 2021**. Details of the guideline changes will be sent shortly